

# QEP

## CISCO COLLEGE MISSION

THE MISSION OF CISCO COLLEGE IS TO PROVIDE QUALITY, AFFORDABLE, EDUCATIONAL OPPORTUNITIES TO MEET THE DIVERSE ACADEMIC, TECHNICAL, AND CAREER NEEDS OF THE STUDENTS AND COMMUNITIES WE SERVE.

## VISION 2023 STRATEGIC GOAL

TO CREATE A SUPERIOR STUDENT EXPERIENCE BY ENCOURAGING AND PROMOTING STUDENT SUCCESS, EMBRACING INNOVATION, AND TEACHING EXCELLENCE.

## QEP PURPOSE

TO IMPROVE THE STUDENT EXPERIENCE IN ONLINE COURSES.

## QEP GOALS & ACTIONS

### QEP GOAL #1

CONNECT OUR STUDENTS TO RESOURCES THAT HELP THEM SUCCEED IN THEIR ONLINE COURSES.

### QEP GOAL #2

CONNECT OUR FACULTY TO PROFESSIONAL DEVELOPMENT OPPORTUNITIES THAT HELP THEM ENHANCE THEIR ONLINE COURSES.

### ACTION 1

The QEP Committee will coordinate the creation of at least 10 videos designed for online students featuring orientation and introductions to Canvas, the Canvas mobile app, online course readiness, online course design, online tutoring, and student support services available to online students.

### ACTION 2

The College will incrementally increase the number of online tutoring hours available and publicize the support service to meet defined usage and satisfaction goals, targeting students in key courses to increase success rates.

### ACTION 3

The College will implement a sustainable professional development program that provides online faculty access to the Online Learning Consortium, features annual speakers or presentations for all faculty, includes faculty collaboration, and makes professional development available to part-time faculty.

### ACTION 4

Faculty will utilize an Online Course Design Checklist and an Online Course Scorecard to assess and improve the quality of their online courses and meet defined consistency and quality standards.