



CISCO COLLEGE'S QUALITY ENHANCEMENT PLAN 2020

WHAT IS THE QEP?

A Quality Enhancement Plan is part of Cisco's accreditation. It is a 5-year plan designed to enhance the quality of your experience at Cisco!

WHAT IS CISCO'S QEP?

Cisco's QEP 2020 is 'Making Connections.' It is a plan to improve the student experience in online classes. 'Making Connections' has 2 goals:

CONNECT OUR STUDENTS

to resources that help them succeed in their online courses.



CONNECT OUR FACULTY

to professional development opportunities that help them enhance their online courses.

WHAT CAN STUDENTS EXPECT FROM CISCO'S QEP?

Videos designed to help online students! New videos will be added to Cisco's website each year. You can learn about Canvas, the Canvas app, how online classes work, how to be successful in an online class, and what resources are available to help you succeed.

Online Tutoring! Students can sign up for fully online tutoring sessions with tutors trained for all subjects. Get help on anything you're struggling with whenever you need it, as many times as you need it.

Enhanced Online Classes! Cisco faculty have committed to utilizing consistent course design standards and new resources that will help them enhance their online classes.

WHAT RESULTS WILL THE QEP HAVE?

INCREASE
THE ONLINE COURSE
SUCCESS RATE

DECREASE
THE ANNUAL
WITHDRAWAL RATE

WHEN DOES THE QEP BEGIN?

It already has! Visit the Academic Support web page to check out the new orientation video and learn about online tutoring.

To learn more about Cisco's QEP and follow along as new things happen, visit:
WWW.CISCO.EDU/QEP.